Comparing the Formality and Clarity of My Technical Writing from High School to My Technical Writing from University Coursework

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TECM 4500: Content Analysis

December 1, 2022

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Executive Summary

The purpose of this report is to detail the research, methodology, results, and conclusions of a content analysis I conducted on my own writing. My first research question was, "Is my high school writing significantly more formal than my college writing?" The second research question was, "Is my writing in college significantly higher in clarity than my writing in high school?" To answer these questions, I assessed 10 writing samples (17,009 words) of technical writing from my high school courses and 21 text documents (17,015 words) from my university technical communication coursework for formality and clarity.¹ Using TagAnt, AntConc, and Microsoft Excel, I recorded instances of self-mentions, unattended anaphoric pronouns, passive voice, and short sentences. My results yielded statistically significant differences in self-mentions, passive voice, and unattended anaphoric pronouns between high school and college. However, both of my research questions ultimately had inconclusive answers as only one criterion was fulfilled for each.

¹My high school writing includes samples from 2016–2019, while my university writing samples are from 2021–2022.

Introduction

I conducted a content analysis on 31 of my technical writing texts to explore how the formality and clarity of my writing compare between high school and college.

I examined each writing sample for the following grammatical and syntactical features:

- 1. Self-mentions
- 2. Anaphoric demonstratives
- 3. Active and passive voice
- 4. Sentence length

More specifically, to test for formality, I recorded the frequency of first-person pronouns referring to the author(s) and the percentage of anaphoric demonstratives unattended. To quantify the clarity of my writing, I measured how long each sentence was and calculated the ratio of sentences written in passive versus active voice.

Formality

Few self-mentions

Many writers and scholars consider personal reference in academic research to be informal because it degrades the objectivity of empirical research (Hyland and Jiang, 2017). Conversely, others believe such self-mentions elevate authors' credibility by emphasizing an individual's contribution to research and establishing that author as a knowledgeable authority in the field (Hyland and Jiang, 2017). Most of my high school teachers preached that formal writing avoids self-mentions, whereas my technical communication professors favor self-mentions for credibility. Hence, while self-mentions in my writing could correlate with formality, a change in their quantity wouldn't exhibit a shift in professionalism.

Attended anaphoric determiners

When attended, the anaphoric demonstratives *this, that, these*, and *those* function as determiners; when unattended, they function as free-standing pronouns (Boettger & Wulff, 2014). Leaving these words unattended (i.e., not following them with a noun phrase) is often discouraged in academic and technical writing as there are rhetorical advantages to attending them. Specifically, attended *this* reduces ambiguity and supports a formal tone (hence why I'm using it to indicate formality) (Swales, 2005). Concerning the context of this study, unattended *this* is relatively common in student-authored texts; 43% of the instances of *this* in Wulff et al.'s sample and 33% in Boettger and Wulff's sample were unattended (Wulff, Römer, & Swales, 2012; Boettger & Wulff, 2014). Additionally, Swales found that in published papers across disciplines, around 35% of occurrences of *this* are unattended (Swales, 2005). These statistics provide a measure to evaluate how my use of demonstratives in high school and college compares to that of students and academics.

Clarity

Active voice

Active voice is essential to a document's clarity because it explicitly defines the subject of a sentence and communicates what the subject is doing. Contrarily, in a clause written in passive voice, an action is being performed, but it is unclear who is performing that action (Plain Language Action and Information Network, 2022). However, passive voice is often favored in scientific and academic research reports; passive voice can be acceptable in methods sections of scientific reports because it places emphasis on the experiment rather than the researcher, and the reader can infer who is performing the action (University of Toronto). Still, the Microsoft Word Grammar Expert Plus utility largely calculates readability based on percentage of passive sentences (Harvey, 2005). Thus, in my content analysis, the presence of active versus passive voice serves as a strong indicator of clarity.

Short sentences

Shorter sentences directly influence a text's coherence, so I recorded sentence length in my sample to assess clarity. Communicating technical information is complex, so breaking long sentences into smaller components aids reading comprehension (U.S. General Services Administration, 2011). Furthermore, the Flesch Reading Ease and Flesch-Kincaid Grade Level formulas—two of the most popular readability scores—evaluate text based on word and sentence length (Harvey, 2005). Most sources I've found recommend sentences be no longer than 20 to 25 words, so for this study, I defined short sentences as those shorter than 25 words (Vincent, 2014; Last, 2019).

Research Questions

- 1. Is my high school writing significantly more formal than my college writing?
 - 1.1. Are there significantly more unattended demonstratives in the high school sample?
 - 1.2. Are there significantly fewer personal pronouns in the high school sample?
- 2. Is my writing in college significantly higher in clarity than my writing in high school?
 - 2.1. Is there significantly less passive voice in the college sample?
 - 2.2. Are sentences in the college sample significantly shorter?

Methods

Gathering Materials

To assemble the samples, I first pasted all the content I have access to from my high school technical writing program into a Word document, noting which content came from which original file. The purpose of this initial step was to see how many words composed my sample of high school writing so I could gauge how much recent work to pull for the sample of university work. I subsequently compiled the text from several of my technical communication assignments at UNT to create a similar sample size. Ten high school texts totaled 17,009 words; 21 university assignments totaled 17,015 words.

Next, I cut and paste each of the 31 texts into a text converter to transform the samples into plain text. Then, I named each .txt file with tags according to Table 1 and uploaded the text files into TagAnt to assign each word a part of speech. (Table 2 displays the file names in chronological order of composition.) Finally, I created two corpuses in AntConc (one of to search the samples for each feature.

| Indication | Tags |
|---|--|
| Whether the content is from high school or college, and where the file sits chronologically in relation to the other sample files | hs#, unt# |
| Semester (fall or spring) and year written (XX) | f16, f17, s18, f18, s19, f19, s21, f21, s22, f22 |
| Type or context of assignment (technical report, interview report, design justification memo, or reflection memo) | report, interview, justmemo, refmemo, reflog ² |
| Subject of material | culture, studying, etc. |

| TXT ID | File Name | Course Level | Context |
|--------|-----------------------------------|--------------|---------------|
| hs01 | hs01_f16_report_3D.txt | High school | Report |
| hs02 | hs02_f16_reflog_3D.txt | High school | Reflection |
| hs03 | hs03_f16_report_balloons.txt | High school | Report |
| hs04 | hs04_f16_interview_colorblind.txt | High school | Interview |
| hs05 | hs05_f17_report_pendulum.txt | High school | Report |
| hs06 | hs06_s18_interview_pirouette.txt | High school | Interview |
| hs07 | hs07_s18_reflog_pirouette.txt | High school | Interview |
| hs08 | hs08_f18_interview_ginger.txt | High school | Reflection |
| hs09 | hs09_s19_interview_google.txt | High school | Interview |
| hs10 | hs10_f19_interview_737max.txt | High school | Interview |
| unt01 | unt01_s21_report_culture.txt | College | Report |
| unt02 | unt02_s21_interview_stud4180.txt | College | Interview |
| unt03 | unt03_s21_interview_pro4180.txt | College | Interview |
| unt04 | unt04_s21_justmemo_psycprop.txt | College | Justification |
| unt05 | unt05_s21_report_studying.txt | College | Report |
| unt06 | unt06_s21_refmemo_pdp.txt | College | Reflection |
| unt07 | unt07_f21_report_heuristic.txt | College | Report |
| unt08 | unt08_f21_justmemo_puzzles.txt | College | Justification |
| unt09 | unt09_f21_report_cardsort.txt | College | Report |

Table 1: System of naming text files.

² My high school documents were comprehensive reports called "logs"; files tagged "reflog" are reflection sections pulled from logs. They have similar structure and purpose to the college reflection memos (refmemo).

| unt10 | unt10_f21_refmemo_3200_website.txt | College | Reflection |
|-------|-------------------------------------|---------|---------------|
| unt11 | unt11_s22_justmemo_shortdoc.txt | College | Justification |
| unt12 | unt12_s22_justmemo_logo.txt | College | Justification |
| unt13 | unt13_s22_report_union.txt | College | Report |
| unt14 | unt14_s22_justmemo_longdoc.txt | College | Justification |
| unt15 | unt15_s22_justmemo_4400_contrib.txt | College | Justification |
| unt16 | unt16_s22_refmemo_recipe.txt | College | Reflection |
| unt17 | unt17_f22_interview_stakeholder.txt | College | Interview |
| unt18 | unt18_f22_interview_users.txt | College | Interview |
| unt19 | unt19_f22_justmemo_A9.txt | College | Justification |
| unt20 | unt20_f22_report_3550_recs.txt | College | Report |
| unt21 | unt21_f22_report_p1.txt | College | Report |

Table 2: The file names and their corresponding contexts.

Collecting Data

Table 3 contains the codebook defining how I operationalized each grammatical feature; Table 4 shows how I searched for each. After recording all my data in an MS Excel workbook, I summarized my findings with tables and PivotTables.

| Grammatical or Syntactical Feature | Bins | Definition |
|---------------------------------------|-----------------------|---|
| Self-mentions | Present | Any instance of: I, we, my, me, myself, our, ours, us |
| | Not present | None of above words present |
| Anaphoric demonstratives | Attended (determiner) | Instance of <i>this, that, these,</i> or <i>those</i> followed by a noun phrase |
| | Unattended (pronoun) | Stand-alone instance of above words not followed by a noun phrase |
| Voice | Active | Not passive; subject performs action. |
| | Passive | Verbal phrase contains a "BE" verb, plus past participle. Action is performed on subject. |
| Sentence length | Short | 25 words or fewer |
| | Long | Longer than 25 words |

Table 3: Codebook defining features.

| Feature Searched for | Tool Used | Search Entries |
|---------------------------|-----------|----------------|
| Presence of self-mentions | AntConc | Ι |
| | | We |
| | | Му |
| | | Me |
| | | Myself |
| | | Our |

| | | Ours Us |
|--------------------------------|----------|---|
| Attended anaphoric determiners | AntConc | All determiners: this_DT* that_DT* these_DT* those_DT* Attended determiners: this_DT* *NN* that_DT* *NN* these_DT* *NN* those_DT* *NN* |
| Active voice | AntConc | be_V* *_VBN am_V* *_VBN is_V* *_VBN are_V* *_VBN was_V* *_VBN were_V* *_VBN been_V* *_VBN being_V* *_VBN <i>To account for adverbs in between, I searched all of</i> <i>the following in the form</i> be_V* *_R* *_VBN (<i>1</i> <i>adverb</i>) and be_V* *_R* *_R* *_VBN (<i>2 adverbs</i>). |
| Short sentences | MS Excel | Cell word count formula: =LEN(TRIM(G2))-LEN(SUBSTITUTE(G2," ",""))+1 |

Table 4: AntConc and MS Excel search entries to identify each feature.

Self-mentions

After locating the personal pronouns in each corpus in AntConc, I recorded the number of "hits" for each pronoun in my Excel workbook. I summed the number of hits for each corpus to determine the total count of self-mentions.

Unattended anaphoric pronouns

To identify unattended anaphoric pronouns, I searched the corpus for all instances of *this, that, those,* and *these* and for the attended instances (see Table 4). To calculate the percentage of demonstratives left unattended, I divided the count attended by the total count and subtracted that number from 1.

Passive voice

To determine how many sentences were written in active or passive voice, I searched for "be" verbs attached to past participles by searching variations of $be_V * *_V BN$ in the KWIC in

AntConc. Additionally, since adverbs can split "be" verbs and past participles, I searched for instances of passive voice with one and two adverbs in between (see Table 4).

Sentence length

To investigate sentence length, I first isolated each sentence: I used a sentence splitter to separate the sentences, pasted them into Column G of an Excel sheet within my workbook, and deleted sheet rows of blank cells in between. Then, I entered a formula from ExcelJet (see Table 4) into Column E that auto-calculated how many words were in each sentence.

Statistical significance

Finally, to ultimately deduce how my past versus present writing is significantly more formal or clear, I measured each stylistic feature's frequencies and conducted one-way z-tests for significance, calculating p-values at $\alpha = 0.05$ (with the STAT function of a TI-84 calculator).

Results

R1: Is my high school writing significantly more formal than my college writing?

| Pronoun | # of hits | Pronoun | # of hits | |
|---------|------------------------|---------|-----------|--|
| I | 158 | 1 | 444 | |
| We | 21 | We | 65 | |
| My | 52 | My | 162 | |
| Me | 22 | Me | 32 | |
| Myself | 3 | Myself | 11 | |
| Our | 18 | Our | 72 | |
| Ours | 1 | Ours | 0 | |
| Us | 2 | Us | 10 | |
| | 277 | | 796 | |
| **HS** | | **UNT** | | |
| | f z is -16.0941. The v | | | |

Self-mentions

Figure 1: Results of self-mentions data collection.

Unattended Anaphoric Pronouns

| Pronoun | *_DT* | *_DT* *_NN* | % are UNattended | |
|---------|-------|-------------|------------------|--|
| This | 159 | 79 | 50% | |
| That | 125 | 20 | 84% | |
| These | 38 | 24 | 37% | |
| Those | 11 | 3 | 73% | |
| Total | 333 | 126 | 62% | |
| **HS** | | | | |
| Pronoun | *_DT* | *_DT* *_NN* | % are UNattended | |
| This | 129 | 88 | 32% | |
| That | 81 | 21 | 74% | |
| These | 24 | 20 | 17% | |
| Those | 9 | 4 | 56% | |
| Total | 243 | 133 | 45% | |
| **UNT** | | | | |

Figure 2: Results of unattended anaphoric pronouns data collection.

R2: Is my writing in college significantly higher in clarity than my writing in high school?

Passive Voice

| "Be" + VBN | # of Hits | 1 adverb | 2 adverbs | "Be" + VBN | # of Hits | 1 adverb | 2 adverbs |
|------------|-----------|----------|-----------|------------|-----------|----------|-----------|
| be | 65 | 2 | 0 | be | 25 | 0 | 0 |
| am | 0 | 1 | 0 | am | 6 | 0 | 0 |
| is | 58 | 8 | 4 | is | 23 | 2 | 0 |
| are | 31 | 9 | 0 | are | 16 | 2 | 0 |
| was | 37 | 7 | 0 | was | 10 | 2 | 0 |
| were | 15 | 0 | 1 | were | 3 | 2 | 0 |
| being | 12 | 0 | 0 | being | 1 | 2 | 0 |
| been | 9 | 0 | 0 | been | 6 | 0 | 0 |
| Totals | 227 | 27 | 5 | Totals | 65 | 10 | 0 |
| Total | 259 | | | Total | 75 | | |
| HS | | | | UNT | | | |

Figure 3: Results of passive voice data collection.

Sentence Length

| Sample 🔻 | NO NUMBER OF SENTENCES | | YES NUMBER OF SENTENCES | | Total NUMBER OF SENTENCES | Total % of Sample Sentences |
|--------------|------------------------------|----------------------------|-------------------------------|-----|------------------------------|-----------------------------------|
| College | 276 | 40% | 413 | 60% | 689 | 100.00% |
| High School | 292 | 43% | 383 | 57% | 675 | 100.00% |
| The value of | z is -1.1243. The value of p | is .13136. The result is n | pt significant at $p < .05$. | | | |

Figure 4: Results of sentence length data collection.

Discussion

R1: Is my high school writing significantly more formal than my college writing?

Since the results of my data synthesis for self-mentions and unattended anaphoric pronouns are statistically significant, I can validly assume that I used significantly fewer self-mentions and significantly more unattended *this* in high school. However, unattended *this* is an example of *in*formality; attended *this* supports formal tone and reduces ambiguity (Swales, 2005). Thus, based on this criteria of this study, my high school technical writing samples are not necessarily significantly more formal than my college writing.

R2: Is my writing in college significantly higher in clarity than my writing in high school?

As evident in Figure 3, there is statistically significantly less passive voice in the university corpus than the high school one; thus, I can conclude that I use significantly less passive voice in my technical writing today than I did in high school. On the other hand, there was not a significant difference in the proportion of short sentences in the samples, so I cannot claim to use shorter or longer sentences now than I have in the past. Therefore, based on these two criteria, my writing in college is not significantly more clear than my technical writing was in high school.

Conclusion

Even though I didn't emerge from this study with my research questions wholly answered, I still learned that I use significantly less passive voice and significantly fewer unattended anaphoric pronouns than I did in high school. I was particularly interested by the reduced frequency of unattended *this* since it's not a grammatical feature I've consciously focused on reducing in my writing.³ Going forward, I will:

- Be more conscious of sentence length and shorten my sentences for clarity
- Be aware of unattended anaphoric demonstratives and attend them when possible
- Remember that my writing is improving, even when I don't notice a tangible difference

³In comparing my percentages of unattended *this* to previous studies' findings on student papers (see *Introduction*), I tended to use more unattended *this* in high school and college than other students. 62% of the demonstratives were unattended in high school, and 45% were in college; Wulff, Romer, Swales, and Boettger found percentages ranging from 33% to 45% in other students.

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